



FOR IMMEDIATE RELEASE

Mediacom Announces Company Initiatives to Combat Spread of Coronavirus

MEDIACOM PARK, NY – March 16, 2020 -- Mediacom Communications announced today a series of company initiatives directed at helping American families address work, education and health care challenges created by the Coronavirus pandemic.

Specific initiatives include:

- Increasing the speed of the [Mediacom Connect2Compete](#) low-cost internet program to 25 megabits per second (Mbps) down by 3 Mbps up (currently 10 Mbps down by 1 Mbps up). Qualifying families who subscribe before May 15, 2020, will receive 60 days of complimentary Mediacom Connect2Compete service.
- Extending the pricing of Mediacom's Access Internet 60 broadband service to new customers at \$19.99 per month for the next 12 months (currently retails for \$29.99 per month).
- Pausing monthly data allowances across all Mediacom broadband service tiers through May 15, 2020;
- Providing complementary access to all [Mediacom Xtream Wi-Fi Hotspots](#) for 60 days.

“Mediacom recognizes our broadband network will continue to be a powerful tool used to combat the spread of the Coronavirus in the more than 1,500 communities we serve,” said John Pascarelli, Mediacom's EVP of Operations. “By helping as many people as possible get online, we hope to create opportunities for patients to safely connect with their doctors through telemedicine applications, for students to continue their studies online, and for employees to work from home.”

In addition to these changes, Mediacom joined dozens of other internet service providers in signing onto the 60 day [Keep Americans Connected Pledge](#) issued by Federal Communications Chairman Ajit Pai on March 13, 2020. As part of this pledge, Mediacom will not disconnect service or assess late fees to any customer that calls and informs the company that it cannot pay its bills during this period.

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About Mediacom Communications

Mediacom Communications Corporation is the 5th largest cable operator in the United States and the leading gigabit broadband provider to smaller markets primarily in the Midwest and Southeast. Through its fiber-rich network, Mediacom provides high-speed data, video and phone services to nearly 1.4 million households and businesses across 22 states. The company delivers scalable broadband solutions to commercial and public-sector customers of all sizes through Mediacom Business, and sells advertising and production services under the OnMedia brand. More information about Mediacom is available at www.mediacomcable.com.

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